

Visiting Shakespeare's Family Homes

Information for visitors with disabilities

The Shakespeare Birthplace Trust welcomes all visitors to our historic houses in and around Stratford-upon-Avon.

- Shakespeare's Birthplace
- Harvard House
- Hall's Croft
- Anne Hathaway's Cottage & Gardens
- Mary Arden's Farm

We are committed to providing you with a complete and enjoyable experience and will be happy to assist if possible. Please contact us in advance to discuss your needs. **We offer you a concessionary rate and carers are admitted free. Assistance dogs are welcome.**




Guide to symbols

Wheelchair access	
Car parking	
Ramp available	
Platform lift	
Accessible toilet	
Hearing loop	
Café	


For Blue badge parking information and Shopmobility visit:
www.stratford.gov.uk/transport/shopmobility.cfm

You may download PDF copies of this guide in both A5 and A4 formats at www.shakespeare.org.uk. If you would like additional information call 01789 204016 or email: info@shakespeare.org.uk


Reception and Visitor Centre

   **Blue badge parking spaces** are at the top of Henley Street near the statue. There is level access with a lower level ticket desk and **hearing loop**. After the reception area there is a short **introductory tour in audio and visual format** with some seating and space for wheelchairs. **Large print guides** are available. *Note:* There is low-level lighting.

Shakespeare's Birthplace gardens

 There are mostly level footpaths with some bench seating. A **courtesy wheelchair** is available.


Shakespeare's family home

 The entrance has level access from the gardens. It is not possible to provide access to the first floor. On the ground floor there is a **virtual reality tour** of the first floor with a touch screen giving you a choice of a guided or self-navigating 3D tour. *Note:* Owing to the age of the building, the floor is uneven in places with narrow doorframes; we are unable to accommodate some electric or wide-wheeled chairs.

Exhibition and café

  Access is via a **platform lift**.

The Shakespeare Gift and Book shop

 Access is via a level path and turnstile/gate from the gardens or Henley Street.

Accessible toilet

 Toilets are located in reception and in the garden.

House



Access to Harvard House can be gained via a public high street. There is a single step into the property, with an access ramp available on request.

On the ground floor, visitors can explore information panels explaining the history of Harvard House and Stratford-upon-Avon. Large print guides and a hearing loop are available, as well as a virtual tour using a touch screen device (on request).

There are three steps leading to a mezzanine floor and a further two floors accessed via stairs. Owing to the age of the building, please note that floors and staircases are uneven in places throughout the property, and that there are some areas of low-lighting.

Unfortunately there is no access to the upper floors of the property for wheelchair users and no public toilet.

Hall's Croft

Old Town CV37 6BG

 01789 292107

House




There is a step at the front door but a **ramp** is available on request. There is no access to the first floor for wheelchair users. A **hearing loop**, **large print guides** and a **courtesy wheelchair** are available. *Note:* Owing to the age of the building, the floors are slightly uneven in places.

Shop



The Arter is accessible.

Hall's Croft Cafe (adjacent to Hall's Croft)

 01789-297848



Access is via a portable **ramp** on Old Town, please ring the bell on the doorframe for assistance.

Gardens





Access is possible to most of the gardens with seating available.

Accessible toilet




Located in the gardens, please ask for directions.


Visitor reception and shop

  Reception is adjacent to an on-site car park with some **free Blue badge spaces** and can be reached via a sloping pathway. A **hearing loop** is available.

Gardens

 Access is possible to a lot of the gardens with wide, sloping pathways and occasional seating. A **courtesy wheelchair** is available.

Woodland walk

 This 20 minute trail is possible for **assisted wheelchairs** in dry weather.

Seasonal café

 Approached via a garden path with outdoor bench seating.

Cottage




The building is **unsuitable for wheelchair users and visitors with impaired mobility** due to entrance steps and uneven floors. There is a **3D virtual tour** of the cottage in the visitor reception. **Large print guides** are available.

Accessible toilet



 Located to the rear of the reception.

 **FREE on-site parking** (limited spaces). Main visitor car park is 100m away on the corner of Cottage Lane.


Visitor reception and shop

   Reception is adjacent to the on-site car park with **Blue badge spaces** and can be reached via a ramp. Our experienced guides can offer a **sensory tour** for sign impaired visitors and there are also **large print guides** and a **hearing loop**.



Farm grounds

  Mary Arden's is a working farm where most of the grounds and buildings are accessible to visitors with some **ramps** provided for wheelchair users. However, some of the paths are uneven, made worse in poor weather. Our guides will be happy to advise you. A **courtesy wheelchair** is available.



Palmer's Farmhouse and Mary Arden's House

 The ground floors have uneven surfaces and can be narrow in parts. The first floors are inaccessible to wheelchair users. *Note:* Palmer's Farm garden is unsuitable for wheelchairs.

Mary Arden's Cafe

  Approached via a ramp from the car park and Rickyard, our café offers easy access.

Accessible toilet

  Located in the Rickyard.

  **FREE on-site parking**

www.shakespeare.org.uk

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