

Exhibition Volunteer

Department Name:	Operations Team
Volunteer Supervisor:	Visitor Experience Manager, Visitor Operations Manager, Duty Managers and Team Leaders

Why join us?

The Shakespeare Birthplace Trust is an independent charity which cares for the world's greatest Shakespeare heritage sites in Stratford upon Avon, and promotes the enjoyment and understanding of his works, life and times all over the world. Celebrating Shakespeare is at the heart of everything we do.

We are now recruiting for a team of Exhibitions Volunteers to support us with the new introductory exhibition at Shakespeare's Birthplace, to be installed May 2025. This will situate the Shakespeare family in Stratford-upon-Avon within an immersive experience featuring local archives and objects from our collection, to tell the story of what made Shakespeare.

This is an exciting opportunity to be involved with the introduction of a brand new visitor experience, and we'd like volunteers to lead on supervising the flow of visitors before and during the installation, researching and delivering information about the objects on show, and generally helping to bring the exhibits to life.

What will you be up to?

- Prior to exhibition installation, assisting visitors with alternative entry routes
- Answering questions and providing extra detail in the exhibition space
- Exploring our curated objects and their origins - follow your own research interests!
- Assisting with accessibility, e.g. showing visitors digital content
- Helping to collect feedback, e.g. visitor surveys
- Delivering Object Handling with replica items from our collection
- Monitoring the safety of the exhibits and visitors
- Assisting in the evacuation of the sites if needed

Do you have the skills we are looking for?

- An openness to speak to individuals & groups from varying backgrounds and with a range of needs. If you can do this in a second language, even better!
- An interest in curation/collection items, or willingness to learn
- An interest in local history, or willingness to learn
- Willingness to undergo training in customer service, accessibility and health and safety

How often would we like you to volunteer?

A regular commitment of 3 hours a week or above would be ideal, however, we are also open to volunteers who are available on more of an ad-hoc basis, for example if you are not free every week.

Length of the volunteering role?

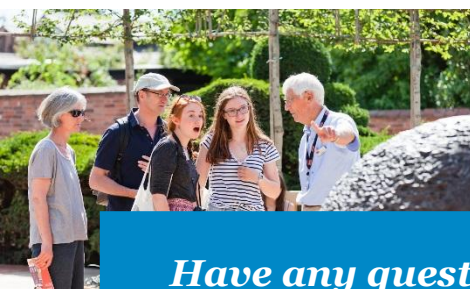
- Ongoing

Good to know

- Volunteers to wear own smart clothing in branded colours (red, black, white or grey)
- Volunteer badges will be provided
- Smoking is not allowed on site
- Dependent on your length of volunteer shift, food and drink is allowed in our welfare areas on site
- Training will be provided as necessary

Benefits of joining us

- On completion of 20 hours volunteering for the Trust, all volunteers receive a volunteer card giving free entry to SBT properties and a range of discounts
- Volunteer celebration days and coffee morning chats will be programmed throughout the year
- We can provide references
- We can provide reimbursement of travel expenses
- You can join our volunteering forum: Volunteer Champions
- We will do our best to support your learning and development



Have any questions...

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